In <u>What to ask the Hybrid and Remote Workforce</u>, Jim Harter, Gallup's Chief Scientist, reveals the four new questions (13-16) that are "Gallup's single best in each of four highly important categories."

- Diversity, Equity and Inclusion
 - o Q13: At work, I am treated with respect.
- Burnout and Mental Health
 - O Q14: My organization cares about my overall wellbeing.
- Coaching Habit
 - O Q15: I have received meaningful feedback in the last week.
- Customer
 - o Q16: My organization always delivers on the promise we make to customers.

You can find Gallup's original questions 1 - 12 here.